



BUREAU  
VERITAS

# NPO SISTEMI SRL

Viale Sabotino, 19/2-20135 MILANO (MI) - Italy

Certified site:

Viale Martesana, 12-20055 Vimodrone (MI) - Italy

*Bureau Veritas Italia S.p.A. certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

## ISO/IEC 20000-1:2018

*Scope of certification*

**Delivery of managed services on it systems (“Service Desk”)  
Service Catalogue rev. 1.43 del 08/09/2022  
IAF Sector: 33**

Original cycle start date:	<b>15-November-2019</b>
Expiry date of previous cycle:	<b>NA</b>
Certification / Recertification Audit date:	<b>07-October-2022</b>
Certification / Recertification cycle start date:	<b>14-October-2022</b>
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on:	<b>14-November-2025</b>
Certificate No.:	<b>IT318612</b>
Version:	<b>1</b>
Issue Date:	<b>14-October-2022</b>

**GIORGIO LANZAFAME - Local Technical Manager**

Certification body address:  
Bureau Veritas Italia S.p.A., Viale Monza, 347 - 20126 Milano, Italia



ITX N° 006L

Membro di MLA EA per gli schemi di accreditamento SGQ, SGA, PRD, PRS, ISP, GHG, LAB, LAT e PTP; di MLA IAF per gli schemi di accreditamento SGQ, SGA, SSI, FSM, PRD e PRS e di MRA ILAC per gli schemi di accreditamento LAB, MED, LAT e ISP Signatory of EA MLA for the accreditation schemes QMS, EMS, PRD, PRS, INSP, GHG, TL, CL and PTP; of IAF MLA for the accreditation schemes QMS, EMS, ISMS, FSMS, PRD and PRS, and of ILAC MRA for the accreditation schemes TL, ML, CL and INSP

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.

To check the validity of this certificate please double click or scan QR CODE

